



Retailers Rank NGC #1 in Seven Categories Including Technology Innovation, Overall Performance and Software Reliability in *RIS News* 2020 Software LeaderBoard

NGC rated a “Top 5” software vendor in 32 categories measuring customer satisfaction, including seven #1 rankings and 10 #2 rankings

MIAMI—Dec. 17, 2019 — [New Generation Computing, Inc.](#) (NGC), a leading provider of cloud-based digital supply chain solutions, today announced *RIS News* named the company a leader in 32 categories of the *RIS* 2020 Software LeaderBoard. The Software LeaderBoard, now in its 19th year, is an annual report that ranks solution providers based on an end-user survey.

This year 330 retailers submitted evaluations for a broad spectrum of retail software vendors. NGC received 32 top five vendor rankings in the 2020 Software LeaderBoard, including the following number one rankings:

- #1 in Overall Performance
- #1 in Overall Software Reliability
- #1 in Overall Ease of Installation and Integration
- #1 in Technology Innovation for Tier 1 Retailers
- #1 in Ease of Administration and Maintenance for Tier 1 Retailers
- #1 in Total Cost of Operations for Tier 1 Retailers
- #1 in Software Reliability by Tier 1 Retailers

“The *RIS News* LeaderBoard is an unbiased measure of a software vendor’s commitment to customer satisfaction and technology excellence,” said Joe Skorupa, editorial director, *RIS News*. “It’s difficult to score among the very best in multiple categories, which NGC achieved this year. Congratulations to NGC for its impressive rankings from retailers in this year’s 2020 Software LeaderBoard.”

“NGC works closely with leading retailers to implement digital supply chain solutions that enable faster execution from product concept to customer availability,” said Mark Burstein, president, NGC. “NGC’s Andromeda Cloud Platform® is relied upon by many of today’s most innovative, forward-thinking retailers. These rankings reflect NGC’s commitment to our customers and the solution and service we provide. We thank them for their support.”

The complete *RIS News* 2020 Software LeaderBoard, along with analysis and retailer comments, is [available here](#). NGC will demonstrate its Andromeda Cloud Platform, with solutions for Supply

Chain Management, PLM, Quality Control and Vendor Compliance, at the NRF Big Show, Jan. 12-14, 2020 in New York, booth #5136. [Click here](#) to schedule a meeting with NGC at NRF.

About NGC

NGC powers the digital supply chain with the [Andromeda Cloud Platform®](#), enabling brands and retailers to maximize revenue and profit by accelerating lead times, streamlining product development and supply chain management, and optimizing distribution. NGC solutions cover the entire concept to customer lifecycle, including PLM, SCM, quality and compliance, as well as integrated business planning (IBP) and demand, inventory, supply and retail optimization.

Leading global brands and retailers rely on NGC solutions, including Brooks Brothers, Carter's, Destination XL, Fanatics, Foot Locker, Jockey International, Lacoste, Spanx, VF Corporation and many others. NGC has offices in Miami, New York, Los Angeles, Canada, China, India, Mexico, and El Salvador and is a wholly owned subsidiary of American Software, Inc. (NASDAQ: AMSWA). For more information, visit www.ngcsoftware.com.

Forward-Looking Statements: This press release contains forward-looking statements that are subject to substantial risks and uncertainties. There are a number of factors that could cause actual results to differ materially from those anticipated by statements made herein. These factors include, but are not limited to, continuing U.S. and global economic uncertainty, the timing and degree of business recovery, unpredictability and the irregular pattern of future revenues, dependence on particular market segments or customers, competitive pressures, delays, product liability and warranty claims and other risks associated with new product development, undetected software errors, market acceptance of the Company's products, technological complexity, the challenges and risks associated with integration of acquired product lines, companies and services, as well as a number of other risk factors that could affect the Company's future performance. For further information about risks the Company and American Software could experience as well as other information, please refer to American Software, Inc.'s current Form 10-K and other reports and documents subsequently filed with the Securities and Exchange Commission. For more information, contact Vincent C. Klinges, Chief Financial Officer, American Software, Inc., 470 East Paces Ferry Rd., Atlanta, GA 30305, (404) 261-9777. FAX: (404) 264-5206 INTERNET: www.amssoftware.com

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